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ESTRATÉGIAS PARA MELHORIA NA EFICIÊNCIA E
COMUNICAÇÃO DOS LABORATÓRIOS DE
DIAGNÓSTICO VETERINÁRIO

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Campo Grande – MS
2024

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VETERINÁRIO**

***Strategies for improving the efficiency and
communication of veterinary diagnosis
laboratories***

GISELE CALDAS BONATO

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Tese apresentada ao Programa de Pós-Graduação em Ciências Veterinárias da Universidade Federal de Mato Grosso do Sul, como requisito parcial para a obtenção do título de Doutora em Ciências Veterinárias.

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DEDICATÓRIA

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“Nem olhos viram, nem ouvidos ouviram, nem jamais penetrou o coração humano, o que Deus tem preparado para aqueles que O amam.”
Bíblia Sagrada 1 Coríntios 2.9

Sumário

RESUMO	viii
ABSTRACT	ix
CAPÍTULO 1	10
1. INTRODUÇÃO	10
2. OBJETIVO	12
3. METODOLOGIA	12
4. RESULTADOS	13
5. REFERÊNCIAS BIBLIOGRÁFICAS	14
CAPÍTULO 2 – Use of smartphone messaging applications to increase diagnostic efficiency in veterinary diagnostic laboratories	16
CAPÍTULO 3 – Cerebral Babesiosis: Transplacental Infection by <i>Babesia bovis</i> in a Calf	28
CAPÍTULO 4 - The use of WhatsApp to identify previously undiagnosed and underreported ruminant and equine diseases in Mato Grosso do Sul	41
CAPÍTULO 5 – Atividades complementares	57
4.1 Capítulo do Boletim anual do Laboratório de Anatomia Patológica da Universidade Federal de Mato Grosso do Sul	57
4.2 Notas técnicas	57
CONSIDERAÇÕES FINAIS	59
IMPACTO ECONÔMICO, SOCIAL, TECNOLÓGICO E/OU INOVAÇÃO	59

LISTA DE FIGURAS

CAPÍTULO 2

Use of smartphone messaging applications to increase diagnostic efficiency in veterinary diagnostic laboratories

Fig.1-4. Poisoning by *Brachiaria radicans* in cattle. (1) Good quality. Diffusely icteric carcass. The liver is diffusely dark brown. (2) High quality. The kidney is diffusely black, with a pelvis moderately yellowish. (3) Good quality. In the pasture, there are specimens of *Senna occidentalis* (arrow). (4) High quality. In the pasture, *B. radicans* predominates. The necropsy findings were compatible with intravascular hemolysis, and the absence of muscle necrosis made it possible to exclude *S. occidentalis* intoxication from the differential diagnosis. The absence of hemoparasites in the complementary exams and the spontaneous recovery of the cattle after the removal of the paddock infested by *B. radicans* was the criterion for excluding the suspicion of babesiosis. Copper toxicosis was excluded, as the cattle were raised extensively and received only mineral salt formulated for the affected animal category. Images provided by veterinarian Pedro Henrique Pereira de Jesus.....

Fig.5-7. Poisoning by *Stryphnodendron fissuratum* in cattle raised extensively. (5) Good quality. Increased volume in the dewlap region and skin dryness in the axillary and neck regions. (6) High quality. Subcutaneous in the dewlap region is thickened by yellowish gelatinous material (edema). (7) High quality. *S. fissuratum* fruit was found in the pasture where the cattle lived. In the smaller image, there are seeds of this plant, which were found in the rumen content of the necropsied bovine. The images are compatible with this intoxication despite not sending tissue samples for histopathological examination. Images provided by veterinarian Fernando Arévalo Batista.....

Fig.8-9. Ruminal acidosis in feedlot cattle. (8) High quality. Rumen with extensive reddish areas and mucosal detachment. (9) Good quality. Rumen with extensive reddish areas. Although this organ was not referred for histopathological examination, the macroscopic diagnosis made it possible to take measures to contain the outbreak. In this case, there was no specific initial suspicion, but based on the clinical and epidemiological history, guidelines were developed on the conduct to be adopted during the necropsy. Images provided by veterinarian Helton Martins.....

Fig.10. Edema in the dewlap region in cattle. High quality. The condition occurs as outbreaks in several rural properties and affects many cattle, usually after an intense cold. Recovery is spontaneous, but this condition must be distinguished from hepatogenous photosensitization caused by intoxication by *Brachiaria* spp., *Enterolobium contortisiliquum*, and *Stryphnodendron fissuratum*, in addition to heart failure and its causes. The initial suspicion of intoxication by *Brachiaria* sp. was ruled out based on clinical course and condition, with spontaneous recovery and without photodermatitis. Serum levels of the enzyme gamma-glutamyl transferase (GGT) and aspartate aminotransferase (AST) were within physiological values and were considered complementary diagnostic criteria. Image provided by the veterinarian Guilherme Dutra, Rodrigo Spengler and Luiz Carlos Louzada Ferreira.....

CAPÍTULO 3

Cerebral Babesiosis: Transplacental Infection by *Babesia bovis* in a Calf

Figure 1. Macroscopic changes in a calf infected *in utero* by *Babesia bovis*. Transverse section of the frontal portion of the brain. The gray matter is diffusely cherry red.....

Figure 2. Cytological and molecular findings in a calf infected *in utero* by *Babesia bovis*. A- Cytology of the cerebral cortex smear. Blood capillaries are filled with erythrocytes containing basophilic structures measuring approximately 1-2 μm in diameter, compatible with *Babesia bovis* [Panotic Rapid; 10x]. B- Brain. Positive staining for *Babesia* sp. inside erythrocytes [In situ hybridization; 40x].....

CAPÍTULO 4

The use of WhatsApp to identify previously undiagnosed and underreported ruminant and equine diseases in Mato Grosso do Sul

Figure 1. Peripheral neuropathy in cattle. Complete flexion of the metatarsophalangeal joint of a bovine in a quadrupedal position in the early stages of the disease.....

Figures 2–3. Clinical and epidemiological findings of phosphorus deficiency in cattle. 2) Dislocation of the right scapula and lack of support on the floor of the thoracic limb on the corresponding side in cattle with humeral fracture. 3) Broken troughs in a batch with an excessive number of cattle.....

Figure 4. Secondary nutritional hyperparathyroidism in horses. Marked bilateral bulging of the face (fibrous osteodystrophy).....

Figures 5–6. Cases of abortions in cattle without etiological diagnosis. 5 – Bovine fetus with congenital malformations (arthrogryposis and increased cranial volume). 6 – Fetus in an advanced state of autolysis.....

CAPÍTULO 5

Atividades complementares

Figura1. Capítulo do Boletim anual do Laboratório de Anatomia Patológica da Universidade Federal de Mato Grosso do Sul.....

Figura 2. Nota técnica N° 01/2022 – EDEMA DE BARBELA EM BOVINOS.....

Figura 3. Nota técnica N° 02/2022 – TRISTEZA PARASITÁRIA BOVINA.....

LISTA DE TABELAS

CAPÍTULO 2

Table 1. Municipalities and states assisted by the LAP-UFMS and their total cases included in this study.....

Table 2. Main conclusive diagnoses in farm animals diagnosed by the LAP-UFMS through necropsy performed by the LAP team or by field veterinarians in 2020 and 2021.....

CAPÍTULO 4

Table 1. Diagnoses in ruminants and horses obtained through necropsies carried out by the LAP-UFMS team, from January 2022 to December 2023.....

Table 2. Diagnoses in ruminants and horses obtained through histopathological samples sent by veterinarians external to LAP, from January 2022 to December 2023.

Table 3. Diagnoses or suspected diagnoses obtained through contacts without sending the animal for necropsy or material to the LAP-UFMS for histopathological examination, from January 2022 to December 2023.....

Table 4. Diagnostic suspicions or clinical information from veterinarians in the group that did not result in suspicion or diagnosis by the LAP-UFMS due to lack or scarcity of information, from January 2022 to December 2023.....

RESUMO

BONATO, G.C. ESTRATÉGIAS PARA MELHORIA NA EFICIÊNCIA E COMUNICAÇÃO DOS LABORATÓRIOS DE DIAGNÓSTICO VETERINÁRIO. 2024. Tese de Doutorado - Programa de Pós-Graduação em Ciências Veterinárias. Faculdade de Medicina Veterinária e Zootecnia, Universidade Federal de Mato Grosso do Sul, Campo Grande, MS, 2024.

Os Laboratórios de Diagnóstico Veterinário (LDVs) desempenham um papel crucial para pesquisa, desenvolvimento e inovação para o controle de doenças. Reduzir as perdas causadas por problemas sanitários é fundamental para alcançar a eficiência econômica e dos serviços dos laboratórios e veterinário. Os dados gerados a partir do serviço dos laboratórios contribuem com veterinários de campo e instituições de ensino por meio do intercâmbio dessas informações. A realização de estudos retrospectivos ajudam a identificar as causas e as condições em que ocorrem as doenças, porém há desafios como a coleta de amostras inadequadas e a ausência de informações. O objetivo desse estudo foi implementar estratégias para melhorar a eficiência e comunicação dos laboratórios de diagnóstico veterinário. O aplicativo de mensagens Whatsapp® foi implementado para melhorar a comunicação entre LDVs, veterinários e produtores. Isso incluiu o envio de imagens de casos clínicos, troca de informações em um grupo específico e publicações técnicas para difusão do conhecimento. A partir da estratégia implementada foram gerados artigos científicos, capítulos de livros e notas técnicas. Isso fortalece o conhecimento técnico e promove a educação continuada dos profissionais, além de aumentar a colaboração com o setor. A utilização de ferramentas modernas de comunicação, como o Whatsapp, demonstrou ser crucial para aprimorar a eficiência dos LDVs. A metodologia implementada foi eficiente em aumentar o número de diagnósticos conclusivos em relação ao ano anterior e em identificar doenças subnotificadas, monitorar surtos e identificar práticas veterinárias equivocadas pelos profissionais e corrigi-las. Os materiais obtidos são uma importante fonte para o laboratório que podem ser transformados em publicações científicas e técnicas.

Palavras-chave: diagnóstico veterinário; mídias sociais; sanidade animal.

ABSTRACT

BONATO, G.C. ESTRATÉGIAS PARA MELHORIA NA EFICIÊNCIA E COMUNICAÇÃO DOS LABORATÓRIOS DE DIAGNÓSTICO VETERINÁRIO. 2024. Tese de Doutorado - Programa de Pós-Graduação em Ciências Veterinárias. Faculdade de Medicina Veterinária e Zootecnia, Universidade Federal de Mato Grosso do Sul, Campo Grande, MS, 2024.

Veterinary Diagnostic Laboratories (VDLs) play a crucial role in research, development and innovation for disease control. Reducing losses caused by health problems is fundamental to achieving economic efficiency and the efficiency of laboratory and veterinary services. The data generated from laboratory services contributes to field veterinarians and educational institutions through the exchange of this information. Conducting retrospective studies helps to identify the causes and conditions in which diseases occur, but there are challenges such as inadequate sample collection and lack of information. The aim of this study was to implement strategies to improve the efficiency and communication of veterinary diagnostic laboratories. The Whatsapp® messaging app was implemented to improve communication between LDVs, veterinarians and producers. This included sending images of clinical cases, exchanging information in a specific group and technical publications to disseminate knowledge. From the strategy implemented, scientific articles, book chapters and technical notes were generated. This strengthens technical knowledge and promotes continuing education for professionals, as well as increasing collaboration with the sector. The use of modern communication tools, such as WhatsApp, has proved crucial in improving the efficiency of LDVs. The methodology implemented was effective in increasing the number of conclusive diagnoses compared to the previous year and in identifying under-reported diseases, monitoring outbreaks and identifying wrong veterinary practices by professionals and correcting them. The materials obtained are an important source for the laboratory and can be transformed into scientific and technical publications.

Keywords: veterinary diagnosis; social media; animal health.

CAPÍTULO 1

1. INTRODUÇÃO

Com o aumento da demanda, da competitividade internacional e da exigência do mercado consumidor, a produção de carne bovina passou a seguir padrões mais rígidos nos últimos anos. O aumento da produtividade só foi possível com as pesquisas desenvolvidas em universidades, iniciativa privada, instituições de pesquisa e Laboratórios de Diagnóstico Veterinário (LDVs) (SCHULZ et al 2018). Para buscar a excelência técnica e econômica torna-se obrigatório fortalecer a pesquisa, desenvolvimento e inovação para alavancar a pecuária de corte no cenário mundial. É mandatório reduzir as perdas causadas por problemas sanitários evitáveis, o que só é possível com o aumento da eficiência do diagnóstico e o estabelecimento de medidas eficientes de prevenção e controle das doenças (LEMOS et al 2022). O atendimento a essas exigências requer a incorporação de novas práticas e de novas tecnologias no processo de diagnóstico e tomada de decisão para o controle de doenças (CARTER e SMITH 2021, EL-SAYED e KAMEL 2018).

Nesse sentido, os laboratórios de diagnóstico veterinário (LDVs) cumprem um papel fundamental, pois dedicam-se ao estudo das doenças dos animais desde a ótica da epidemiologia, das causas determinantes das mesmas e do seu controle (SALIKI 2000). A atuação dos LDVs baseada na coleta e análise de dados de forma padronizada e sistematizada permite a elaboração de material de divulgação destinado, principalmente, aos médicos veterinários de campo, pois os dados oriundos dos laboratórios fornecem importante orientação sobre as principais enfermidades que ocorrem na sua área de atuação (LUCENA et al. 2010, RISSI et al. 2010). O intercâmbio de informações entre os órgãos oficiais de defesa sanitária e veterinários da iniciativa privada colabora para a identificação e controle de doenças. Essas informações podem ser repassadas a instituições de ensino e pesquisa, como as universidades, e assim contribuir na formação de novos profissionais e no processo de educação continuada.

Nesse contexto, os LDVs elaboram estudos retrospectivos a fim de estudar

uma determinada população em um período de tempo, assim, auxiliam na redução dos prejuízos causados pelas doenças, pois o controle eficiente das mesmas depende da identificação correta da causa e também das condições de ocorrência das doenças (ANTONIASSI et al 2013, CARMO et al 2011, HECKLER et al 2018, HELMAN 2020, LUCENA et al. 2010, MOLOSSI et al. 2021, PUPIN et al. 2019, RISSI et al 2010, RONDELLI et al. 2017, SPRENGER et al. 2015). No entanto, vários fatores limitantes levam a um elevado número de diagnósticos inconclusivos e que reduzem a eficiência desses laboratórios. Como principais causas são descritas o envio inadequado de amostras, seja por mau acondicionamento ou não envio de partes anatômicas pertinentes ao diagnóstico e a falta de informações clínicas e epidemiológicas (BASSUINO et al 2016, LUCENA et al 2010, PUPIN et al 2019, RONDELLI et al. 2017). Em parte, pode se considerar que estes pontos resultam da forma de comunicação dos LDVs, muitas vezes realizada por meio de publicações em periódicos científicos, aos quais seu público alvo nem sempre tem acesso. Nesse sentido, iniciativas adotadas como a publicação de material bibliográfico impresso, baseado em situações reais da rotina do LAP/FAMEZ e a criação de um canal de comunicação direta entre o LAP/FAMEZ e os médicos veterinários e produtores rurais, tiveram resultados promissores (LEMOS et al 2022, WOODARD et al 2021).

Porém, essas iniciativas foram adotadas em caráter experimental e destinadas a um público restrito. Sua massificação representará um importante avanço na forma de atuação do LAP/FAMEZ. Além de aumentar a eficiência do diagnóstico, a comunicação em tempo real, possibilita a tomada de decisão em curto espaço de tempo, o que em situações de campo é fundamental para redução de perdas.

Ressalta-se que existe uma lacuna na forma de detecção e controle de doenças, especialmente aquelas que podem não ser notificadas devido a diversas razões, como doenças com tratamentos eficazes, mortes e sintomas semelhantes a outras doenças. Um dos pontos cruciais é a necessidade de critérios bem definidos para o diagnóstico correto, evitando assim a adoção de protocolos de tratamento custosos e desnecessários. Isso não apenas economiza recursos, mas

também melhora a eficiência do controle de doenças. Além disso, o acompanhamento pós-diagnóstico das propriedades é enfatizado como uma prática essencial. Isso envolve avaliar a eficácia das medidas recomendadas após o diagnóstico inicial, garantindo que as intervenções adotadas sejam realmente eficazes na redução da prevalência e na mitigação dos impactos das doenças. Essas medidas não se aplicam apenas às doenças já sob programas oficiais de controle, mas também a outras doenças que podem ser confundidas com aquelas monitoradas de forma oficial, servindo como alertas importantes para a ocorrência dessas doenças.

2. OBJETIVO

2.1. Objetivo geral

Implementar estratégias para melhoria da eficiência e da comunicação em laboratórios de diagnóstico veterinário.

2.2. Objetivos específicos

- 1.** Uso da tecnologia de Informação (Whatsapp®) como ferramenta para melhoria da comunicação e aumento da eficiência do atendimento em casos de ocorrências sanitárias em animais de produção;
- 2.** otimizar a transferência de conhecimento científico e tecnológico produzido pelo LAP/FAMEZ para seu público alvo.

3. METODOLOGIA

No ano de 2022, foi implementado um grupo de Whatsapp®, no qual foram incluídos médicos veterinários dos serviços público e privado. Inicialmente foram adicionados somente os veterinários que já tinham feito contato por Whatsapp® ou utilizado o serviço do laboratório em algum momento, sendo 34 participantes, e, conforme outros veterinários utilizavam o serviço do laboratório eram incluídos nesse grupo. Até o mês de julho de 2024, o grupo contava com 320 participantes. Neste grupo, os participantes tinham acesso aos casos e às dúvidas levantadas pelos profissionais.

Todos os participantes tiveram acesso a um número de telefone celular

disponibilizado pelo Laboratório de Anatomia Patológica da UFMS (LAP/UFMS) e, por esse número, eles poderiam encaminhar imagens e informações sobre casos clínicos que estavam acompanhando no momento, dúvidas sobre doenças de animais de produção, bem como solicitar orientações sobre coleta e envio de amostras de órgãos para os laboratórios de diagnóstico ou agendamentos de visitas da equipe do laboratório à propriedade em questão.

A partir do ano de 2022, houve reuniões presenciais anuais para divulgação dos resultados dos diagnósticos realizados pela equipe do LAP/UFMS durante aquele ano, os participantes do grupo tinham prioridade para participação nesses eventos. Também foram elaborados boletins técnicos a partir desses resultados. Os boletins estão disponíveis em <https://ppgcivet.ufms.br/boletim-de-diagnostico-do-laboratorio-de-anatomia-patologica/>

Foram elaboradas notas técnicas sobre as principais causas de morte de animais de produção diagnosticadas pela equipe do LAP/UFMS, as quais eram periodicamente postadas no grupo. As nota técnicas estão disponíveis em <https://ppgcivet.ufms.br/notas-tecnicas-em-sanidade-de-animais-de-producao/>

O grupo também podia ser utilizado para prospecção de informações sobre doenças importantes na região. Os materiais desenvolvidos foram incorporados à rotina do laboratório e estão disponíveis para consulta no LAP-UFMS e no site da pós-graduação da Faculdade de Medicina Veterinária e Zootecnia-UFMS.

4. RESULTADOS

Os dados de todos os contatos provenientes do Whatsapp® foram armazenados junto à uma base de dados do LAP-UFMS e posteriormente analisados. Os contatos foram divididos em grupos em: a) contatos que resultaram no envio de material para exames laboratoriais e b) contatos que não houve remessa de material. Todos os contatos com remessa de material foram registrados em fichas do LAP-UFMS. Os dados obtidos originaram a publicação de três artigos, duas notas técnicas e um capítulo do boletim anual do LAP-UFMS, os quais estão descritos nos capítulos de 2 a 5.

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CAPÍTULO 2 – Use of smartphone messaging applications to increase diagnostic efficiency in veterinary diagnostic laboratories

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Use of smartphone messaging applications to increase diagnostic efficiency in veterinary diagnostic laboratories¹

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ABSTRACT.- Lemos R.A.A., Guizelini C.C., Silva T.X., Souza L.L., Fonseca H.C.F., Bonato G.C., Gomes D.C. & Pupin R.C. 2023. **Use of smartphone messaging applications to increase diagnostic efficiency in veterinary diagnostic laboratories.** *Pesquisa Veterinária Brasileira* 43:e07226, 2023. Laboratório de Anatomia Patológica, Faculdade de Medicina Veterinária e Zootecnia, Universidade Federal de Mato Grosso do Sul, Av. Sen. Filinto Müller 2443, Campo Grande, MS 79070-900, Brazil. E-mail: ricardo.lemos@ufms.br

Many inconclusive diagnoses have been reported in studies carried out in veterinary diagnostic laboratories (VDLs). These inconclusive diagnoses are often associated with field veterinarians sending tissue samples and carcasses for histopathological examination. The use of social media in care has the potential as a tool for improvements in animal health. We evaluated the improvement in the rate of conclusive diagnoses in the VDL when using a messaging application for smartphones as a guidance tool for field veterinarians to refer animals and sample tissues for necropsy and histopathology. Veterinarians contacted the VDL team via a messaging app and forwarded videos, images, and clinical-epidemiological history. Based on this information, guidelines were created in real-time for contacting professionals about methods for collecting samples during necropsy and making diagnoses and scheduling visits to properties. The data obtained showed that smartphone messaging applications could be useful tools to expand the performance of VDLs and improve their diagnostic efficiency, especially when sending samples of animals that died is impossible due to certain sanitary conditions.

INDEX TERMS: Smartphone messaging applications, diagnostic laboratories, animal production, veterinary pathology.

RESUMO.- [Uso de aplicativos de mensagens de smartphones para

aumentar a eficiência diagnóstica em laboratórios de diagnóstico veterinário.]

Muitos diagnósticos inconclusivos têm sido relatados em estudos realizados em laboratórios de diagnóstico veterinário (LDVs). Esses diagnósticos inconclusivos são frequentemente associados a veterinários de campo que enviam amostras de tecidos e carcaças para exame histopatológico. O uso das mídias sociais com cuidado tem potencial como ferramenta para melhorias na saúde animal. Avaliamos a melhora na taxa de diagnósticos conclusivos no LDV ao utilizar um aplicativo de mensagens para smartphones como ferramenta de orientação para veterinários de campo encaminharem animais e amostras de tecidos para necropsia e histopatologia. Os veterinários entraram em contato com a equipe do L por meio de um aplicativo de mensagens e encaminharam vídeos, imagens e histórico clínico-epidemiológico. Com base nessas informações, foram criadas orientações em tempo real para contato dos profissionais sobre métodos de coleta de amostras durante a necropsia e realização de diagnósticos, além do agendamento de visitas às propriedades. Os dados obtidos mostraram que os aplicativos de mensagens para smartphones podem ser ferramentas úteis para ampliar o desempenho dos VDLs e melhorar sua eficiência diagnóstica, principalmente quando o envio de amostras de animais que morreram é impossível devido a determinadas condições sanitárias.

TERMOS DE INDEXAÇÃO: Aplicativos de mensagem, laboratórios de diagnóstico, produção animal, patologia veterinária.

INTRODUCTION

Veterinary diagnostic laboratories (VDLs) are a fundamental part of the integrated diagnostic system in animal health, as they work in the diagnosis, prevention, control, and treatment of diseases, in addition to contributing to the development and improvement of diagnostic techniques. This set of actions results in an important economic impact on livestock activity by reducing losses caused by diseases (Schulz et al. 2018).

Retrospective studies carried out by these VDLs in Brazil (Lucena et al. 2010, Sprenger et al. 2015, Mello et al. 2017, Rondelli et al. 2017, Pupin et al. 2019, Molossi et al. 2021) indicate that 72.9% to 89.94% of inconclusive diagnoses are obtained from samples sent by field veterinarians. The main reasons for this are the sending of tissues in insufficient quantity or an advanced stage of autolysis, the non-referral of organs possibly associated with the reported clinical signs, and the lack of epidemiological and clinicopathological information.

Therefore, to reduce the number of inconclusive diagnoses resulting from failures in forwarding materials to the VDLs, it is necessary to implement measures to minimize these problems. The use of social media for teaching and improving the speed of diagnoses in Veterinary Medicine (Bernardo et al. 2013, Tenhaven et al. 2013, Mekaru & Brownstein 2014, Haustein et al. 2015, Kedrowicz et al. 2016, Englar 2017, Ober 2019, Saadeh et al. 2021, Sellers et al. 2021, Trittmacher et al. 2021, Woodard et al. 2021) and telemedicine (Farahani & Pantanowitz 2015, Bertram & Klopfleisch 2017) grows exponentially. The use of smartphones and media during visits to rural properties and in the guidance to veterinarians on the procedures necessary for sending samples to the VDLs, respectively, showed the potential to stimulate improvements in animal health (Karimuribo et al. 2016, Miltenburg et al. 2021). However, we could find no specific reports addressing the role of messaging applications designed for smartphones as a tool to aid field veterinarians in the elaboration of diagnoses.

This study aimed to evaluate the efficiency of smartphone messaging applications as a tool to guide and direct field veterinarians during the collection and sending of samples to assess whether there is an improvement in the rate of conclusive diagnoses in VDLs.

MATERIALS AND METHODS

For data collection, the team from the “Laboratório de Anatomia Patológica” of the “Universidade Federal de Mato Grosso do Sul” (LAP- UFMS) provided veterinarians with a cell phone number registered in a messaging application, asking them to share this number with other veterinarians. From January 2020 to November 2021, all clients who referred clinical cases via text or audio messages,

images, and videos on this digital platform were considered in the study.

The messages received were cataloged and evaluated in terms of the municipality where the clinical cases occurred, the quality of the images and videos referring to the clinical cases and lesions found during the necropsy of the animals, if there was a referral at LAP- UFMS of carcasses or tissues samples from animals necropsied, and their respective number of conclusive and inconclusive diagnoses.

For the evaluation of image quality, only those sent via the messaging application by field veterinarians were considered. The images were classified into three groups: a) poor quality: there was no concrete visualization of clinical signs and/or macroscopic lesions from the images; b) good quality: it was possible, with some graphic difficulty, to determine the clinical signs and/or the macroscopic lesions present in the images and classify them in a diagnostic category (e.g., neurological syndromes, myopathies, and hepatotoxic or cardiovascular diseases); and c) high quality: when the images made it possible to accurately identify the clinical signs and macroscopic lesions (e.g., jaundice, pneumonia, and myonecrosis).

The conclusive diagnoses were based on identifying the etiologic agent in tissue and fluid samples from the necropsied animals, either by histopathological examination or other complementary exams. When the images associated with the epidemiological and clinical history were sufficient to determine the cause of death of the animal, the diagnosis was also conclusive. When macroscopic lesions were sufficient to cause clinical signs and/or death, but the etiologic agent was not determined, the morphologic diagnosis was instituted as the final diagnosis. Diagnoses were considered inconclusive when it was not possible to identify lesions that could be associated with the clinicopathological aspects.

RESULTS

During the period evaluated, 411 samples of cattle, 80 horses, 16 sheep, 11 pigs, and two goats were sent to the LAP-UFMS; of this total, 88 (21.4%) were included in this study. The farms of the assisted animals are located in the states of Mato Grosso do Sul (31 municipalities), Mato Grosso, Goiás, Bahia and Pará (Table 1) and have minimum and maximum distances to the physical headquarters of the LAP-UFMS of 58.5km and 2,890km, respectively.

A total of 95 veterinarians contacted the cell phone number provided; of these, 35 (36.84%) sent carcasses to the LAP-UFMS for a necropsy by the specialized team, and 25 (26.31%) performed the necropsy directly in the field, sending organ samples for histopathological exam and other complementary tests, such as microbiological culture. The remaining 35 (36.84%) did not send tissue samples or carcasses but recorded images of clinical signs and provided some epidemiological information about the case. Among the veterinarians who forwarded tissue samples from animals or cadavers to the LAP-UFMS (60), 34 used this service for the first time and made new shipments later.

The LAP-UFMS team performed 45 necropsies, 32 (71.11%) of which had a conclusive diagnosis, two (4.44%) had a suggestive diagnosis, and 11 (24.44%) had inconclusive diagnoses. In addition to frequently diagnosed conditions (Table 2), this study included – with a frequency of 3.12% (1/32) of each disease – nutritional myopathy, poisoning by *Enterolobium contortisiliquum*, urea and ionophore antibiotics, bacterial discospondylitis, malnutrition, hypovolemic shock secondary to severe anemia due to high tick infestation, traumatic reticulopericarditis, and co-infection between *Anaplasma* sp. and *Salmonella* sp.

There were 39 samples collected in necropsies performed by field veterinarians, of which 81.4% (31), 16.3% (7), and 2.3% (1) had a conclusive diagnosis (Table 1), inconclusive and suggestive of some condition, respectively. Regarding the 63 contacts who did not send tissue samples or cadavers but sent images and videos, the inconclusive diagnosis predominated and totaled 68.25% (43/63), mainly due to the non-performance of necropsies or the not sending samples for histopathology.

The conclusive diagnoses in this category were associated with diseases whose macroscopic lesions and clinical history were sufficient, such as urethral obstruction and intestinal torsion. One of these situations resulted in a visit by the LAP-UFMS team to the property to collect fecal samples for bacterial culture; in 14 other cases (22.22%), the macroscopic images or clinical-epidemiological

information allowed the narrowing of the differential diagnoses, such as the suspicion of polioencephalomalacia after treatment with dexamethasone and vitamin B1. Based on the information presented by the veterinarians, other possible diagnoses were poisoning by *Brachiaria* spp. and *Brachiaria radicans* (Figs.1-4) and *Stryphnodendron fissuratum* (Figs.5-7), hypothermia, sodium deficiency, and ruminal acidosis (Figs.8-9). Sporadically diagnosed diseases included suppurative discospondylitis, bovine herpesvirus (BoHV) encephalitis, ionophore antibiotic poisoning, and dermatophilosis.

Regarding the carcasses sent for a necropsy to the LAP- UFMS, the inconclusive diagnoses were obtained from severe autolysis (2/10), absence of macroscopic and histological lesions (3/10), and diseases of the reproductive tract (abortions and malformations), in which the etiologic agent could not be identified or there were no macroscopic and microscopic changes (5/10). The organ and tissue samples sent by field veterinarians to the LAP-UFMS that were inconclusive were autolyzed (1/7), suggestive of botulism, but it was not possible to detect botulinum toxin (1/7); there were no macroscopic and microscopic lesions (3/7) or resulted from incomplete sending of samples necessary for diagnoses, such as the absence of brain and spinal cord in situations where neurological diseases were suspected (2/7).

Clinical-pathological suspicions of field veterinarians who referred cadavers or samples of organs from necropsied animals corresponded to the conclusive diagnosis in approximately 26.7% and 40% of the cases, respectively. When only images and epidemiological information were sent, the contact's suspicion was correct in 9.8% of the cases.

Regarding the quality of images and videos sent by contacting veterinarians, most were classified as good quality (46.42%), followed by poor (44.64%), and high (8.92%). There were situations in which, even with poor quality, the images were decisive for the diagnosis.

412
413**Table 1. Municipalities and states assisted by the LAP-UFMS
and their total cases included in this study**

Municipality/State	Total (%)
Mato Grosso do Sul	14 (9.65%)
Dois Irmãos do Buriti	14 (9.65%)
Terenos	14 (9.65%)
Campo Grande	13 (9%)
Água Clara	12 (8.3%)
Paraíso	8 (5.51%)
Aquidauana	7 (4.8%)
Corumbá	6 (4.13%)
Jaraguari	6 (4.13%)
Nioaque	6 (4.13%)
Coxim	5 (3.44%)
Miranda	5 (3.44%)
Naviraí	5 (3.44%)
Paranaíba	4 (2.75%)
Dourados	3 (2.06%)
Eldorado	3 (2.06%)
Jardim	3 (2.06%)
Maracaju	3 (2.06%)
Rio Brilhante	3 (2.06%)
Rio Negro	3 (2.06%)
Bataguassu	2 (1.4%)
Camapuã	2 (1.4%)
Bandeirantes	1 (0.7%)
Bodoquena	1 (0.7%)
Caracol	1 (0.7%)
Cassilândia	1 (0.7%)
Chapadão do Sul	1 (0.7%)
Costa Rica	1 (0.7%)
Nova Andradina	1 (0.7%)
Rochedo	1 (0.7%)
Santa Rita do Pardo	1 (0.7%)
São Gabriel D'Oeste	1 (0.7%)
Pará	4 (2.75%)
Bahia	2 (1.4%)
Goiás	1 (0.7%)
Mato Grosso	1 (0.7%)

Table 2. Main conclusive diagnoses in farm animals diagnosed by the LAP-UFMS through necropsy performed by the LAP team or by field veterinarians in 2020 and 2021

Necropsy performed by LAP-UFMS team		Necropsy performed by field veterinarian	
Diagnosis	Frequency	Diagnosis	Frequency
Rabies	1.87% (7/32)	Rabies	42.85% (15/35)
Botulism	9.37% (3/32)	Bovine respiratory disease	5.71% (2/35)
Bovine respiratory disease	6.25% (2/32)	Polioencephalomalacia of unknown cause	5.71% (2/35)
<i>Escherichia coli</i> and <i>Cryptosporidium</i> sp. enteritis	6.25% (2/32)		
<i>Brachiararia</i> sp. poisoning	6.25% (2/32)		
Polioencephalomalacia	6.25% (2/32)		
Bovine herpesvirus encephalitis	6.25% (2/32)		

DISCUSSION

The data obtained demonstrate that smartphone messaging applications can be useful tools to expand the performance of VDLs and improve their diagnostic efficiency (Karimuribo et al. 2016, Miltenburg et al. 2021), especially when sending samples of animals that died due to a certain condition is not possible.

Approximately 21.5% of the diagnoses in production animals performed by the LAP-UFMS team resulted from contacting veterinarians via messaging application. The replacement of telephone contact with electronic means, such as e-mail, creates a certain distance between the user and the VDL. The tool used in this study provided direct and personal communication between the VDL and the contacting veterinarian, making it possible to make new contacts and schedule visits to the properties. This was demonstrated by the present study, in which users who did not send animals for necropsy or tissue samples for histopathology in the first contact did so later, in addition to scheduling visits to the properties where the problem occurred. Sending cadavers to the VDL for necropsy was considered an important factor in reducing the number of inconclusive diagnoses, as this procedure is performed by veterinarians trained for this practice (Pupin et al. 2019)

The contact made by field veterinarians located outside the LAP-UFMS area of operation, such as in the states of Mato Grosso, Goiás, Bahia and Pará, reinforces the usefulness of this remote tool for solving health problems since the rapid exchange of information and images from this means of communication help professionals to take certain actions for the definitive diagnosis, avoiding the loss of other animals due to diseases that can be controlled. The initial contact with VDLs located far from the property in question allows the team to indicate VDLs close to where the contacting veterinarian works.

The percentage of conclusive diagnoses in the necropsies performed at the LAP-UFMS was 71.11%. This percentage is higher than previous studies, which accounted for 62.9% (Lucena et al. 2010) and 46.21% (Pupin et al. 2019), and in cases where veterinarians sent samples for histopathology. Although the number of samples and the time interval evaluated in previous studies are higher than those considered in this paper, this improvement in the diagnostic process can be attributed to the possibility of guiding veterinarians in real time on the procedures to be adopted in the collection of samples during the necropsy, according to the different clinical suspicions. This is reinforced by the good percentage of conclusive diagnoses in samples sent by field veterinarians (79.5%), even when, in most cases (60%), the initial clinical suspicion did not coincide with the final diagnosis. Even with a mistaken initial suspicion, the exchange of information in real-time with members of the VDL team allowed the collection of information and samples necessary for a conclusive diagnosis. Failure to send epidemiological data and anatomical portions of organs essential for diagnosis and failures in packaging and conservation of samples were the main reasons for inconclusive diagnoses.



Fig.1-4. Poisoning by *Brachiaria radicans* in cattle. (1) Good quality. Diffusely icteric carcass. The liver is diffusely dark brown. (2) High quality. The kidney is diffusely black, with a pelvis moderately yellowish. (3) Good quality. In the pasture, there are specimens of *Senna occidentalis* (arrow). (4) High quality. In the pasture, *B. radicans* predominates. The necropsy findings were compatible with intravascular hemolysis, and the absence of muscle necrosis made it possible to exclude *S. occidentalis* intoxication from the differential diagnosis. The absence of hemoparasites in the complementary exams and the spontaneous recovery of the cattle after the removal of the paddock infested by *B. radicans* was the criterion for excluding the suspicion of babesiosis. Copper toxicosis was excluded, as the cattle were raised extensively and received only mineral salt formulated for the affected animal category. Images provided by veterinarian Pedro Henrique Pereira de Jesus.



Fig.5-7. Poisoning by *Stryphnodendron fissuratum* in cattle raised extensively. (5) Good quality. Increased volume in the dewlap region and skin dryness in the axillary and neck regions. (6) High quality. Subcutaneous in the dewlap region is thickened by yellowish gelatinous material (edema). (7) High quality. *S. fissuratum* fruit was found in the pasture where the cattle lived. In the smaller image, there are seeds of this plant, which were found in the rumen content of the necropsied bovine. The images are compatible with this intoxication despite not sending tissue samples for histopathological examination. Images provided by veterinarian Fernando Arévalo Batista.

An important example is the absence of spinal cord or brain samples for diagnosing rabies, the main cause of death in cattle in this study and Mato Grosso do Sul (Ribas et al. 2013, Pupin et al. 2019). As the correction of this failure represents an increase in conclusive diagnoses, communication between the VDL team and the field veterinarian via a mobile application becomes important, as it is a fast way that allows directing the professional in the collection of specific tissue samples according to clinical

suspicion, and acts as a gateway for sending animals to the VDL for necropsy performed by the specialized team.

These guidelines were fundamental for the efficiency of the diagnosis in this study since, in most cases, the initial suspicion did not correspond to the final diagnosis. This remote means of communication proved to be very useful in diseases that do not cause mortality, such as outbreaks of dewlap edema in cattle (Fig.10), a reaction possibly associated with hypersensitivity after drops in ambient temperature but can be confused with outbreaks of poisoning by toxic plants, such as *Brachiaria* sp. (Souza et al. 2010), *Enterolobium contortisiliquum* (Pupin et al. 2019) and *Stryphnodendron fissuratum* (Guizelini et al. 2021). In these situations, as tissue samples are often not sent to the VDL, the referral of images and clinical-epidemiological information is essential for the diagnosis.

Regarding the images that illustrate clinical signs and necropsy findings, the main limitation was a large number of images with poor quality, which reduced the chances of assistance to the veterinarian by the VDL team in the orientation for the accomplishment of the final diagnosis. Although the quality of the images was not ideal in many cases, the set of images and the clinical and epidemiological information provided helped formulate the conduct for the conclusive diagnosis. For this reason, the criterion adopted in the present study, which considered a conclusive diagnosis only in cases in which materials are sent for laboratory tests, is subject to review since, in several situations observed, the images associated with the history were sufficient for the formulation of the diagnosis.



Fig.8-9. Ruminal acidosis in feedlot cattle. (8) High quality. Rumen with extensive reddish areas and mucosal detachment. (9) Good quality. Rumen with extensive reddish areas. Although this organ was not referred for histopathological examination, the macroscopic diagnosis made it possible to take measures to contain the outbreak. In this case, there was no specific initial suspicion, but based on the clinical and epidemiological history, guidelines were developed on the conduct to be adopted during the necropsy. Images provided by veterinarian Helton Martins.



Fig.10. Edema in the dewlap region in cattle. High quality. The condition occurs as outbreaks in several rural properties and affects many cattle, usually after an intense cold. Recovery is spontaneous, but this condition must be distinguished from hepatogenous photosensitization caused by intoxication by *Brachiaria* spp., *Enterolobium contortisiliquum*, and *Stryphnodendron fissuratum*, in addition to heart failure and its causes. The initial suspicion of intoxication by *Brachiaria* sp. was ruled out based on clinical course and condition, with spontaneous recovery and without photodermatitis. Serum levels of the enzyme gamma-glutamyl transferase (GGT) and aspartate aminotransferase (AST) were within physiological values and were considered complementary diagnostic criteria. Image provided by the veterinarian Guilherme Dutra, Rodrigo Spengler and Luiz Carlos Louzada Ferreira.

Messaging applications for smartphones are useful tools to optimize and improve the efficiency of diagnosis in the region where the VDLs operate, and, in this study, it helped to increase the number of conclusive diagnoses in the LAP- UFMS due to the direct contact with field veterinarians during the investigation of causes of death in farm animals. Results superior to those observed by our team can be achieved if users of this type of service are trained for this purpose since the improvement in the quality of the images and the clinical- epidemiological history help in the conclusion of the diagnosis at a distance, even when samples are not forwarded to the VDL. Considering that flaws in the methodology for collecting and sending tissue samples and pathological, clinical, and epidemiological data to the VDLs still exist, it is necessary to develop training that approaches these aspects for field veterinarians. This approach may not apply to countries that have a broad network of VDLs (Derscheid et al. 2021, Trevisan et al. 2021). However, in countries with large territorial areas of animal production but do not have a sufficiently broad network of VDLs, the search for alternatives that facilitate access to these VDLs is feasible to increase the diagnosis of cattle diseases.

CONCLUSION

Messaging applications for smartphones can improve the efficiency of diagnoses made by veterinary diagnostic laboratories (VDLs) and help field veterinarians in real time when collecting and sending samples.

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CAPÍTULO 3 – Cerebral Babesiosis: Transplacental Infection by *Babesia bovis* in a Calf

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CASE REPORT
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Cerebral Babesiosis: Transplacental Infection by *Babesia bovis* in a Calf

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ABSTRACT

Background: Cerebral babesiosis is a significant cause of mortality in calves, as it can be transmitted through the placenta during gestation and presents with hemolytic and/or neurological symptoms. However, the role of this agent as a cause of abortion is still poorly understood. In endemic areas, the disease primarily affects cattle between the ages of 1 and 12 months and occasionally neonates. This study aimed to describe the epidemiological, clinical, anatomopathological, molecular, and differential diagnostic aspects of a naturally infected newborn Nelore calf.

Case: A newborn Nelore calf from Mato Grosso do Sul was discovered dead 1 hour after birth and was subjected to necropsy, cytopathological and histopathological examinations by the Pathological Anatomy Laboratory (LAP) at the Federal University of Mato Grosso do Sul (UFMS), as well as complementary *in situ* hybridization (ISH) and polymerase chain reaction (PCR) tests. Hemoparasite research yielded negative results in all cows within the herd, including the mother of the necropsied calf, which were all clinically healthy. The clinical and hematological examination results of the cows were normal. At necropsy, the calf appeared thin, with a moderately jaundiced carcass and multiple petechiae on the pleural and pericardial surfaces. The lung was inflated until the opening of the thoracic cavity and floated when immersed in formalin, indicating that the calf was born alive and

breathing. The spleen and liver were moderately enlarged with rounded edges, and the liver appeared slightly orange. The gray matter of the brain was significantly cherry red. Histologically, the central nervous system capillaries were slightly congested, with numerous punctiform and basophilic structures observed in the erythrocytes obliterating these vessels, either alone or in pairs, measuring 1 to 2 μm in diameter, which were morphologically consistent with *B. bovis*. In the cytological evaluation of the imprint slides of the brain cortex, blood capillaries filled with erythrocytes parasitized by solitary or paired punctiform basophilic structures, approximately 1 μm in diameter, morphologically compatible with *B. bovis*, were detected. Positive labeling for *Babesia* spp. was observed in the ISH examination, while the PCR identified *B. bovis* and *B. bigemina* in were identified in the brain fragments. The macroscopic findings, including pale or icteric mucous membranes, yellow and enlarged liver, and splenomegaly observed in cases of anaplasmosis, may be confused with those of cerebral babesiosis when the latter does not present with hemoglobinuria. Brain congestion indicates *B. bovis* infection but does not rule out co-infection with *Anaplasma marginale* in this case, although this rickettsia was not identified in the blood smear.

Discussion: The diagnosis of *B. bovis* infection was based on epidemiological and histological data, as well as the identification of the protozoan in spleen and brain smears and through PCR and ISH exams, which are highly sensitive and can aid in the diagnosis of *B. bovis* in cases of perinatal deaths. *In situ* hybridization is effective in cases where the material has autolysis, as the technique allows the genetic material of the agent to be associated with the lesion, even with tissue alterations caused by fixation in formalin. The findings of this study highlight the importance of considering this disease as a differential diagnosis among those that cause abortions or neonatal losses in cattle and emphasize the importance of conducting anatomopathological exams for definitive diagnosis.

Keywords: Cerebral babesiosis, *Babesia bovis*, pathology, transplacental transmission, intrauterine infection, *in situ* hybridization.

INTRODUCTION

Cerebral babesiosis, caused by the protozoan *Babesia bovis*, is a significant cause of death in cattle, presenting with hemolytic and neurological symptoms [5,8,30]. The protozoan is transmitted by the tick *Rhipicephalus microplus*, which is distributed in tropical and subtropical areas, making babesiosis a condition of enzootic stability in these regions [25,26,28].

The occurrence of the disease and deaths caused by it are influenced by various epidemiological factors, including the transmission capacity of the tick population, as well as the susceptibility of cattle related to their immunological status, breed, and age of affected animals [10,25,30]. The decline in colostral antibody levels and the high burden of tick infestation, leading to the phase of greatest susceptibility to infection, can result in the development of the clinical manifestation of the disease, with high rates of morbidity and mortality [10].

Considering that babesiosis is a disease that has been causing significant neonatal losses and abortions in cattle [1,14,15,20], it is important to consider this disease as a differential diagnosis for babesiosis caused by *B. bigemina* and anaplasmosis [3,4,9,12], as well as for bovine infectious rhinotracheitis (IBR), bovine viral diarrhea (BVDV), leptospirosis, neosporosis, and brucellosis [19]. However, reports of neonatal deaths and transplacental infections caused by *Babesia* sp. are rare [30].

This study aimed to describe a case of bovine neonatal death caused by *B. bovis* in the state of Mato Grosso do Sul, covering the main epidemiological, clinical, pathological, and molecular aspects, as well as the differential diagnoses for this disease.

CASE

A newly born Nelore calf underwent necropsy and histopathological examination by the team at the Pathological Anatomy Laboratory (LAP) of the Federal UFMS. Epidemiological and clinical data of the affected herd were obtained through an interview with the veterinarian responsible for the herd during visits to the property by the LAP-UFMS team where the case occurred. During the visits, all cows were subjected to body temperature measurement, and blood samples were collected by jugular vein puncture, which was stored in tubes containing EDTA anticoagulant for direct investigation of hemoparasites and a complete blood count.

In April 2019, a male Nelore calf was born on a rural property in Maracaju (21° 36' 52" S; 55° 10' 06" W), Mato Grosso do Sul state, from a healthy cow and was found dead one hour after birth. The property where the case occurred consisted of 18 dairy cows raised extensively on pasture under tropical climate conditions. During a visit to the property, it was found that the cows had an intense infestation of *R. microplus* ticks during the last months of gestation.

During the necropsy, fragments from various organs were collected, fixed in a 10 % formalin solution, routinely processed for hematoxylin and eosin (HE)¹ staining, and examined under light microscopy. Additional procedures were carried out to investigate hemoparasites, such as spleen imprints and cerebral cortex smears stained with Panótico Rápido®¹.

Brain fragments were collected, refrigerated, and sent for PCR tests. Paraffin-embedded brain blocks were sent for *in situ* hybridization (ISH). PCR used the Cybi/Cbbr² primers specific for *B. bigemina* and Cybo/Cbbr² primers specific for *B. bovis* [6]. *In situ* hybridization procedures followed the methodology described in 2020 by Hülskötter *et al.* [16]. The previously used riboprobe (probe for ribosomal RNA) detected *Babesia microti* in

experimentally infected chickens. The primers for *B. microti* 16S rRNA similar gene were BM16SFW 5'-CAT GTCTTAGTA TAA GCT TTT ATA CAG CGA AA-3' and BM16SRW 5'-AAC GCT CGG AAG CGA GAT TAA TGA CAA GGC AG-3'. As negative controls for the technique, chicken tissues infected with a probe in the same direction were processed.

RESULTS

The results of the hemoparasite research were negative in all cows in the herd, including the necropsied calf's mother, that was heavily parasitized by ticks. The clinical and hematological examination results of the cows did not show abnormalities. At necropsy, the calf was thin, with a moderately icteric carcass and multiple petechiae on the pleural and pericardial surfaces. The lung was opened to the opening of the thoracic cavity and floated when immersed in formaldehyde, indicating that there was breathing and, therefore, the calf was born alive. There was no colostrum in the abomasum, indicating that no colostrum had been fed. The spleen and liver were diffusely and moderately enlarged with rounded edges. The liver was slightly orange. The brain's gray matter was markedly cherry red (Figure 1).

Histologically, the capillaries of the central nervous system were diffusely and mildly congested; numerous pinpoint and basophilic structures measuring 1–2 μ m in diameter, morphologically compatible with *B. bovis*, were observed in the red blood cells that obliterated these vessels. Cytological evaluation of the imprint slides of the cerebral cortex showed blood capillaries filled with erythrocytes parasitized by solitary or paired basophilic pinpoint structures, approximately 1 μ m in diameter, morphologically compatible with *B. bovis* (Figure 2A). ISH examination showed positive labeling for *Babesia* spp. (Figure 2B). The PCR analysis identified *B. bovis* and *B. bigemina* in the brain fragments.

DISCUSSION

The diagnosis of *B. bovis* infection as the cause of death in this calf was based on epidemiological data, macroscopic and histological findings, and the identification of the

protozoan in spleen and brain imprints, as well as through PCR and ISH. Similar findings have been described in aborted fetuses, stillborns and neonates resulting from transplacental *B. bovis* infection in cattle [14,21,24].



Figure 1. Macroscopic changes in a calf infected *in utero* by *Babesia bovis*. Transverse section of the frontal portion of the brain. The gray matter is diffusely cherry red.

Previous reports of abortions or neonatal deaths caused by *B. bovis* have shown that mothers were asymptomatic at the time of parturition [9,14,29], similar to the present case where all cows in the herd were clinically healthy, and *Babesia* spp. was not detected in blood smears, including that of the cow that gave birth to the necropsied calf. This occurs because adult animals living in areas of enzootic stability have sufficient immunity and normally do not become ill, and tests such as blood smears or complete blood counts do not detect minimum levels of infection [9].

The pathogenesis of transplacental infection by *B. bovis* is not well understood. However, some authors suggest that the transmission capacity may be affected by the intrinsic characteristics of the parasite, such as size, shape, and strain, and of the host, such

as damage to blood vessels in the placental membrane and immunity [9]. Another hypothesis is that synepitheliochorial placentation in ruminants allows fetal infection by pathogenic agents but limits the transfer of larger molecules, mainly antibodies, from mother to fetus [14,28,29]. Although it does not show clinical signs of the disease and no hemoparasites were found, the calf's mother was heavily parasitized by ticks. It is possible that the cow had the presence of the protozoan at basal levels and transmitted it to the calf through the placenta, this happens in chronically infected cows living in areas of enzootic stability, as observed in some studies [17].

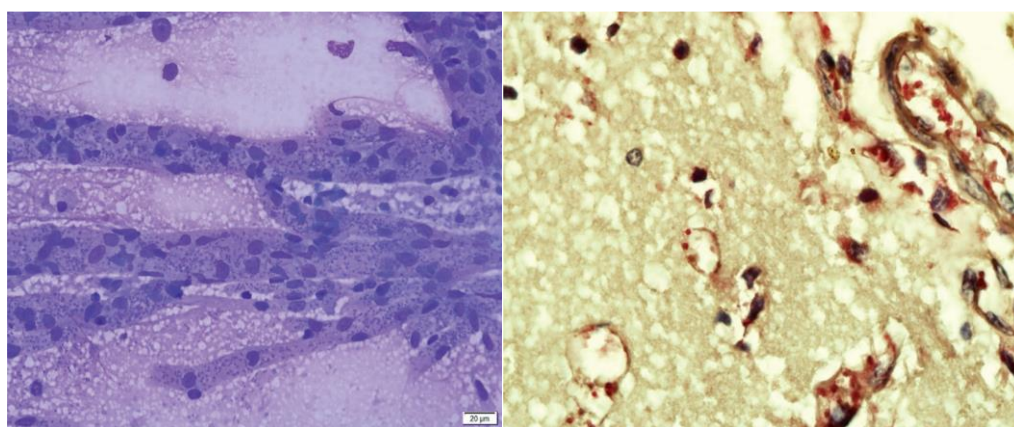


Figure 2. Cytological and molecular findings in a calf infected *in utero* by *Babesia bovis*. A- Cytology of the cerebral cortex smear. Blood capillaries are filled with erythrocytes containing basophilic structures measuring approximately 1-2 µm in diameter, compatible with *Babesia bovis* [Panotic Rapid; 10x]. B- Brain. Positive staining for *Babesia* sp. inside erythrocytes [*In situ* hybridization; 40x].

Tick infestation in pregnant cows may be a result of immunosuppression that occurs two to three weeks before calving. [18]. In one study, a greater demand for oxygen by the fetus was observed in the last third of pregnancy, which may be one of the determinants of fetal death in cases of lack of blood supply [23]. Therefore, it is possible that the reduction in blood supply could lead to fetal anoxia and its consequent death.

Besides babesioses, other diseases may cause abortions in cattle, including anaplasmosis, leptospirosis, and neosporosis [2,7,9,11,13,14,22]. In anaplasmosis, the macroscopic findings, including pale or icteric mucous membranes, yellow and enlarged liver, and splenomegaly in anaplasmosis, can be confused with those of cerebral babesiosis when it does not present hemoglobinuria [9]. In our case, brain congestion demonstrates infection by *B. bovis* but does not exclude co-infection by *Anaplasma marginale*. However, this rickettsia was not identified in the blood smear. Infection by *N. caninum* is an important cause of abortion in cattle, and post-mortem macroscopic findings include degenerative to inflammatory lesions of fetal tissues. However, in this case no macroscopic changes were observed..

Both PCR and ISH confirmed the presence of *B. bovis* in the necropsied calf; however, its high sensitivity should be interpreted cautiously. As babesiosis is confirmed by visualizing the protozoan in red blood cells, the use of molecular techniques (PCR and ISH) to identify the pathogen associated with necropsy and histological findings facilitates the confirmation of the diagnosis, even in cases where the smear is not performed or the parasite is not visualized [6,16]. In cases of autolysis, these techniques are also useful, as ISH mainly associates the genetic material of the agent with the lesion. The fact that *B. bigemina* was identified in the brain tissue does not indicate that this agent was responsible for the death of the calf , it only points to the presence of infection. Macroscopic and microscopic findings demonstrated the characteristic brain lesions caused by *B. bovis* would not be observed in *B. bigemina* [26].

This case demonstrates the need to include cerebral babesiosis in the list of differential diagnoses of diseases that cause neonatal deaths in cattle. Therefore, the importance of conducting necropsy exams, smears of fragments of the cerebral cortex, and

histopathological exams to reach a conclusive diagnosis is highlighted. Identifying the agent through PCR and ISH proved to be useful tools for the conclusion of the diagnosis.

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CAPÍTULO 4 - The use of WhatsApp to identify previously undiagnosed and underreported ruminant and equine diseases in Mato Grosso do Sul

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ABSTRACT. – Bonato G.C., Souza L.L., Silva T.X., Pupin R.C., Gomes D.C., Araújo F.S. & Lemos R.A.A. 2024. **The use of WhatsApp to identify previously undiagnosed and underreported ruminant and equine diseases in Mato Grosso do Sul.** *Pesquisa Veterinária Brasileira*. 44:00, 2024. Laboratório de Anatomia Patológica (LAP), Faculdade de Medicina Veterinária e Zootecnia (FAMEZ), Universidade Federal de Mato Grosso do Sul (UFMS), Av. Sem. Filinto Müller, 2443, Campo Grande, MS 79070-900, Brazil. *Corresponding author: larissa.lobeiro@ufms.br

This study explores the use of WhatsApp as a tool for identifying previously undiagnosed and underreported diseases in ruminants and horses in Mato Grosso do Sul, Brazil. The research, carried out from January 2022 to December 2023, involved a WhatsApp group made up of 302 public service and private sector veterinarians. The contacts were categorized as those that resulted in a necropsy by the veterinary diagnostic laboratory, the sending of a sample for histopathological analysis, or the non-sending of material. The results demonstrate the efficiency of using WhatsApp for diagnosing underreported diseases such as anaplasmosis, haemonchosis, rabies, blackleg disease, *Mannheimia haemolytica* pneumonia, bovine herpesvirus encephalitis, multiple mineral deficiency in cattle and copper poisoning in sheep, thus increasing diagnostic efficiency for veterinary laboratories. The tool also facilitated communication, resulting in an increase in conclusive diagnoses, the identification of previously undiagnosed diseases such as *Chlamydia pecorum* encephalomyelitis in buffalo, peripheral neuropathy in cattle, phosphorus deficiency in cattle, vitamin A deficiency, and perinatal pneumonia caused by *Salmonella enterica* subsp. *Arizonae* in cattle. In addition, it was possible to identify underreported occurrences such as cases of abortion and neonatal diarrhea and to implement the correction of diagnostic approaches in real time via WhatsApp. The study concludes that WhatsApp improves communication between field veterinarians and diagnostic laboratories, providing valuable information on disease occurrence and diagnostic challenges.

INDEX TERMS: Cattle, diagnostic laboratories, underreported diseases, WhatsApp.

RESUMO: Este estudo explora o uso do WhatsApp como ferramenta para identificação de doenças até então não diagnosticadas e subnotificadas em ruminantes e equinos em Mato Grosso do Sul, Brasil. A pesquisa, realizada de janeiro de 2022 a dezembro de 2023, envolveu um grupo de WhatsApp composto por 302 veterinários do serviço público e da iniciativa privada. Os contatos foram categorizados naqueles que resultaram em necropsia pelo laboratório de diagnóstico veterinário, ao envio de amostra para análise histopatológica ou ao não envio de material. Os resultados demonstram a eficiência do uso do WhatsApp para o diagnóstico de doenças subnotificadas como a anaplasmoze, hemoncose, raiva, carbúnculo sintomático, pneumonia por *Mannheimia haemolytica*, encefalite por herpesvírus bovino, deficiência mineral múltipla em bovinos e intoxicação por cobre em ovinos, ampliando assim a eficiência diagnóstica para os laboratórios veterinários. A ferramenta também facilitou a comunicação, resultando em aumento de diagnósticos conclusivos, identificação de doenças não diagnosticadas previamente como a encefalomielite por *Chlamydia pecorum* em búfalos, neuropatia periférica em bovinos, deficiência de fósforo em bovinos, deficiência de vitamina A e a pneumonia perinatal por *Salmonella enterica* subsp. *Arizonae* em bovinos. Além disso, foi possível identificar ocorrências subnotificadas como casos de aborto e diarreia neonatal, e implementar a correção de abordagens diagnósticas em tempo real via WhatsApp. O estudo conclui que o WhatsApp melhora a comunicação entre veterinários de campo e laboratórios de diagnóstico, fornecendo informações valiosas sobre a ocorrência de doenças e desafios de diagnóstico.

TERMOS DE INDEXAÇÃO: Gado, laboratórios de diagnóstico, doenças subnotificadas, WhatsApp.

INTRODUCTION

Veterinary diagnostic laboratories are fundamental components of an integrated animal health system and dedicated to the study of diseases that cause losses or limit animal production. In addition to diagnosis, their work aims to determine the conditions in which diseases occur, enabling the adoption of efficient measures to control them (Lemos et al. 2023). Their actions are responsible for a significant reduction in economic losses caused by diseases (Schulz et al. 2018). Despite their importance, factors limiting the efficiency of veterinary diagnostic laboratories have been identified in various studies, such as the sending of inadequate materials for diagnosis and the lack of epidemiological and clinical information regarding the materials sent (Lucena et al. 2010, Rondelli et al. 2017, Pupin et al. 2019).

The use of the instant messaging application for smartphones, WhatsApp, as a tool to reduce these limitations has proven to be efficient, considerably reducing the number of inconclusive diagnoses (Lemos et al. 2023). However, the use of this tool revealed cases in which, despite contact between veterinarians working in the field and the veterinary diagnostic laboratory, no material was sent, which results in the underreporting of diseases when studies are carried out only on the basis of samples sent to laboratories. In addition, diseases that had not been diagnosed in other years in the region were diagnosed after using this tool.

In this study, we evaluated the use of the WhatsApp application as a tool for diagnosing previously undiagnosed and underreported diseases in ruminants and horses in Mato Grosso do Sul.

METHODOLOGY

Ethical Approval. This study was not submitted to the Ethics Committee on the Use of Animals (CEUA) of the “Universidade Federal de Mato Grosso do Sul” (UFMS), because the cases studied were sick or dead cattle from laboratory routine and the legislation only provides for the use of live animals for experimentation.

The data were collected from a WhatsApp group made up of 302 veterinarians from the public and private sector, who were assessed by the team at the Pathology Laboratory at the Federal University of Mato Grosso do Sul (LAP-UFMS). The collection period was from January 2022 to December 2023, totaling 24 months.

The WhatsApp contacts were divided into three categories: (1) contact that resulted in the animal being sent for necropsy or where the necropsy was carried out on the property by the LAP-UFMS team, (2) contact that resulted in animal tissue samples being sent to the LAP-UFMS, collected by the group's veterinarians, for histopathological analysis, and (3) contacts with no animal sent to necropsy or material for histopathological evaluation. In the first two situations, contacts were made after the cases had been notified, in other words, to obtain further information until the outbreak was closed.

In cases where samples were not sent to the LAP-UFMS, the methods used to obtain diagnostic suspicion or conclusive diagnosis were divided into three parts: 1 – collection of samples for other laboratory tests; 2 – images or video sent; 3 – positive response to the treatment instituted.

For analysis purposes, cases that were related to each other and occurred on the same property were grouped together as a single contact, regardless of the number of necropsies performed.

RESULTS

From January 2022 to December 2023, 63 contacts were obtained that resulted in necropsies carried out by the LAP-UFMS team, 62 samples were received (including biopsies and necropsy materials), and 86 contacts were made without sending material, all using WhatsApp to communicate and/or send.

The frequencies of occurrences diagnosed in ruminants and horses through WhatsApp contacts that resulted in necropsies by the LAP-UFMS are shown in Table 1.

The diagnoses made using the samples sent for histopathological evaluation by veterinarians outside the LAP-UFMS are listed with their respective frequencies in Table 2.

Of the total of 125 cases analyzed during the study period, 63 of the necropsies carried out by the LAP-UFMS team and 62 of the samples sent by veterinarians outside the LAP for histopathology, 21 cases (16.8%) resulted in inconclusive diagnoses.

The diagnoses or suspected diagnoses of LAP obtained through contacts that did not result in animals being sent for necropsy or materials for histopathological examination are listed in Table 3 with the applicants' complaints, the diagnostic methods used, and their frequency of occurrence.

In addition to the 29 cases in which no samples were sent for histopathology or necropsy but which were suspected or diagnosed using LAP-UFMS methods, in 57 cases, there was only clinical information about what was happening or the veterinarian's suspicion. Therefore, it was not possible to elucidate the cause of clinical signs and mortalities.

DISCUSSION

WhatsApp has proven to be an efficient tool for identifying underreported diseases in production animals. The use of the tool to increase the efficiency of Veterinary Diagnostic Laboratories (VDLs) services has been demonstrated previously (Lemos et al. 2023), but its use for identifying underreported diseases has not been evaluated. Its use for correcting diagnostic procedures has also not been evaluated.

Previously undiagnosed diseases. Among the diseases not previously diagnosed at LAP-UFMS are encephalomyelitis caused by *Chlamydia pecorum* in buffaloes, peripheral neuropathy in cattle, phosphorus deficiency in cattle, and vitamin A deficiency and perinatal pneumonia caused by *Salmonella enterica* subsp. *Arizonae* in cattle. WhatsApp was an essential tool for the diagnosis of the first two as the diagnosis was not made by the first necropsies, and monitoring the continuity of the outbreaks through contact between producers and veterinarians responsible for these cases made it possible to correct the diagnostic approach. *Chlamydia pecorum* encephalomyelitis has not previously been described in ruminants in Brazil, and cases in buffaloes are rare worldwide (Astarita et al. 2007, Rigamonti et al. 2022). Peripheral neuropathy is also not reported in cattle, although a similar disease has been described in horses in other countries. (Furuoka et al. 1994, 1999, Hanche-Olsen et al. 2008, Hanche-Olsen et al. 2017). Clinically, this disease is characterized by digital extensor dysfunction, mainly affecting the pelvic limbs with the animal remaining alert, without presenting other clinical manifestations (Figure 1). In these cases, the only lesion observed was degeneration of the peripheral nerves, which corroborated the diagnosis.

Table 1. Diagnoses in ruminants and horses obtained through necropsies carried out by the LAP-UFMS team, from January 2022 to December 2023.

Diagnosis	Frequency
Cattle	
Rabies	19.04% (12/63)
+Anaplasmosis	14.28% (9/63)
Blackleg disease	4.76% (3/63)
Inconclusive	4.76% (3/63)
*Perinatal deaths	66.6% (2/3)
Bovine herpesvirus meningoencephalomyelitis	6.34% (4/63)
Vitamin E and selenium deficiency	3.17% (2/63)
Enzootic bovine leukosis	3.17% (2/63)
Septicemic salmonellosis e <i>Anaplasma marginale</i>	3.17% (2/63)
Botulism	1.58% (1/63)
Malignant catarrhal fever	1.58% (1/63)
Hypocalcemia	1.58% (1/63)
Cobalt deficiency	1.58% (1/63)
Phosphorus deficiency	1.58% (1/63)
Sodium deficiency	1.58% (1/63)
Vitamin A deficiency	1.58% (1/63)
Hypothermia	1.58% (1/63)
Sodium poisoning	1.58% (1/63)
<i>Stryphnodendron fissuratum</i> poisoning	1.58% (1/63)
Multicentric juvenile leukosis	1.58% (1/63)
Multiple Malformations	1.58% (1/63)
Peripheral neuropathy	1.58% (1/63)
Osteomyelitis due to spinal cord compression	1.58% (1/63)
Papillomatosis	1.58% (1/63)
Peritonitis	1.58% (1/63)
Polioencephalomalacia	1.58% (1/63)
<i>Mannheimia haemolytica</i> pneumonia	1.58% (1/63)
Perinatal pneumonia by <i>Salmonella enterica</i> subsp. <i>Arizonae</i>	1.58% (1/63)
Suggestive of poisoning by <i>Microcystis aeruginosa</i>	1.58% (1/63)
Bubaline	
Encephalomyelitis caused by <i>Chlamydia pecorum</i>	1.58% (1/63)
Equine	
Secondary nutritional hyperparathyroidism	1.58% (1/63)
Suggestive of encephalomyelitis by alfavírus	1.58% (1/63)
Cecocolic intussusception and peritonitis	1.58% (1/63)
Snakebite envenoming by <i>Bothrops</i> spp.	1.58% (1/63)
Ionophore antibiotic poisoning	1.58% (1/63)
Grand Total	100.00% (63)

*Most frequent among the inconclusive cases; +Diagnosis of haemonchosis associated with one of the cases

Regarding phosphorus deficiency, its occurrence in soils and pastures is described in several Brazilian states, including Mato Grosso do Sul (Tokarnia et al. 2000). Although it is considered the main mineral deficiency in Brazil, the description of outbreaks of diseases with clinical and pathological follow-up is scarce in ruminants (Malafaia et al. 2023) and has not been previously reported in Mato Grosso do Sul (Pupin et al. 2019). In these cases, epidemiological, clinical, and pathological characterization, as well as monitoring the response to treatment, are facilitated with the use of WhatsApp. In the case diagnosed, it was possible to observe the occurrence of spontaneous fractures in the animals and the fragility of multiple bones, in addition to inadequate mineral supplementation (Figures 2–3).

The diagnosis of vitamin A deficiency was also made possible by monitoring the evolution of the outbreak. Initially, the suspicion was polioencephalomalacia based on the blindness presented by the cattle, but as there was no regression of this clinical sign with treatment or evolution to other neurological signs, the case was reported to the LAP-UFMS via the app and diagnosed for the first time in Brazil (Pupin et al. 2023), with no other descriptions found in the literature.

Another diagnosis obtained in the present study that has not been described in previous studies is perinatal pneumonia caused by *Salmonella enterica subsp. Arizonae*, which refers to a case of perinatal death of a calf that had been born weak, through normal birth, and did not get up or suckle. On histopathology, the calf presented marked interstitial pneumonia with foamy macrophages and a predominance of neutrophils, with intralesional agents. In complementary lung exams, there was growth in the bacterial culture of *Salmonella enterica subsp. Arizonae* and positive immunohistochemical staining for the genus *Salmonella*. Cases of salmonellosis in calves described in MS or other regions presented mononuclear interstitial pneumonia, associated or not with intestinal lesions, in calves over 30 days of age, caused by *Salmonella enterica subsp. enterica* serotype Dublin (Guizelini et al. 2019, 2020). Both the characteristics of the histological lesion, the age of the affected calf and the bacterial agent isolated in the culture, differ from typical cases of salmonellosis in calves. *Salmonella* Dublin is considered a cause of abortion and stillbirth (Sanchez et al. 2018, Mee. 2023), and according to the incubation period of the disease, this case suggests that it is an intrauterine infection.

Diseases with changed conditions of occurrence. Some diseases have already been diagnosed in Mato Grosso do Sul, but their conditions of occurrence have changed. With the increase in the area devoted to agriculture and the planting of trees for cellulose production, there has been a significant reduction in the area devoted to pasture (McManus et al. 2016), resulting in an intensification of cattle production with the increase in crop-livestock integration systems and feedlots. The main consequence of this change is the concentration of herds destined for calving in the Pantanal region and that of finishing herds in the plateau region. As a result, diseases that previously occurred mainly in extensive production systems began to be diagnosed more frequently in these other farming systems. This was evidenced in this study with anaplasmosis, cobalt deficiency, sodium deficiency, hypothermia, haemonchosis, and dictyocaulosis.

Table 2. Diagnoses in ruminants and horses obtained through histopathological samples sent by veterinarians external to LAP, from January 2022 to December 2023.

Diagnosis	Frequency
Cattle	
Inconclusive	24.19% (15/62)
Rabies	16.12% (10/62)
Babesiosis	8.06% (5/62)
Bovine herpesvirus meningoencephalomyelitis	6.45% (4/62)
Hypothermia	4.83% (3/62)
Polioencephalomalacia	3.22% (2/62)
<i>Mannheimia haemolytica</i> pneumonia	3.22% (2/62)
Septicemic salmonellosis	3.22% (2/62)
Anaplasmosis	3.44% (3/62)
Blackleg disease	3.22% (2/62)
Bacterial abscesses	1.62% (1/62)
Lick dermatitis	1.62% (1/62)
Pododermatitis	1.62% (1/62)
Necrohemorrhagic abomasitis	1.62% (1/62)
<i>Brachiaria sp.</i> poisoning	1.62% (1/62)
Eimeriosis	1.62% (1/62)
Equine	
Inconclusive	4.83% (3/62)
Secondary nutritional hyperparathyroidism	3.22% (2/62)
Clostridial myositis	1.62% (1/62)
Sarcoid	1.62% (1/62)
Rabies	1.62% (1/62)
Grand Total	100.00% (62)

Outbreaks of anaplasmosis affecting a significant number of cattle were diagnosed in integrated crop-livestock systems, feedlots, and extensive production systems. In all cases, the cattle came from properties located in the Pantanal and were introduced into properties located on the plateau. This is a condition considered a predisposing factor for the occurrence of the disease (Puentes & Riet-Correa, 2023), but its occurrence in different production systems has not been recorded previously.

Cobalt deficiency has previously been described in the state in extensive systems (Silva et al. 2020). In the present study, however, the disease occurred in a crop-livestock integration system, and some differences between the two systems, related to the disease, deserve to be highlighted. In integration systems, the pasture is fertilized, which reduces the need for phosphorus supplementation. However, cobalt is not essential for plants and is therefore not used in fertilization. In addition, the large amount of forage produced means that a large number of cattle can be brought onto the pastures. Therefore, mineral supplementation must be carried out properly, paying particular attention to the number of troughs available to the animals.



Figure 1. Peripheral neuropathy in cattle. Complete flexion of the metatarsophalangeal joint of a bovine in a quadrupedal position in the early stages of the disease.

Table 3. Diagnoses or suspected diagnoses obtained through contacts without sending the animal for necropsy or material to the LAP-UFMS for histopathological examination, from January 2022 to December 2023.

Diagnoses or suspected diagnoses for LAP-UFMS	Applicant's complaint/suspicion	Method diagnosis	Frequency
Cattle			
Dewlap edema	Dewlap edema or not informed	2	8.13% (7/86)
Anaplasmosis	Pale mucous membranes, getting tired easily, lying down, losing weight, not eating, or not being informed	1;3	2.32% (2/86)
Dictiocaulose	Coughing	2;1	2.32% (2/86)
Hemoncrosis	Not informed	1	2.32% (2/86)
Hepatogenic photosensitization	Dewlap edema or not informed	2	2.32% (2/86)
Babesiosis	Mortality, cattle with jaundice, splenomegaly, and dark urine	2;3	1.16% (1/86)
Bovine keratoconjunctivitis	Not informed	2	1,16% (1/86)
Cobalt deficiency	Not informed	1	1.16% (1/86)

Multiple mineral deficiency	Not informed	3	1.16% (1/86)
Dermatomycosis	Not informed	2	1.16% (1/86)
Hypothermia	Not informed	2	1.16% (1/86)
<i>Stryphnodendron fissuratum</i> poisoning	Mortality, neurological signs, and abortions	2	1.16% (1/86)
Mesothelioma	Not informed	2	1.16% (1/86)
Pododermatitis	Not informed	2	1.16% (1/86)
Polioencephalomalacia	Partial blindness	3	1.16% (1/86)
Parasitic otitis	Firm ear	2	1.16% (1/86)
Sheep			1.16% (1/86)
Copper poisoning	Not informed	2;1;3	1.16% (1/86)
Suggestive of copper poisoning	Not informed	2	1.16% (1/86)
Total			33.72% (29/86)

1- Other complementary exams; 2- sending photos or videos; 3- positive response to treatment

Sodium deficiency has not been described in Mato Grosso do Sul, as shown by a 24-year survey of diagnoses made at LAP-UFMS (Pupin et al. 2019). However, after using WhatsApp in a more recent study, an outbreak was described in cattle raised extensively (Lemos et al. 2023). In the present study, the deficiency was diagnosed again in two outbreaks, both in feedlot cattle. At necropsy, this deficiency does not cause characteristic lesions (Barbosa et al. 2021), and the finding of piloconcrements in the rumen is the main evidence, making the inspection of this organ at necropsy and the interpretation of the finding associated with the clinical picture fundamental for the diagnosis. In this sense, real-time communication between the laboratory and the veterinarian working in the field can contribute to the diagnosis.

Haemonchosis and dictyocaulosis in cattle have also been observed in integrated crop-livestock systems, with the case of haemonchosis diagnosed as a necropsy finding when attending to cases of mortality due to anaplasmosis. Given the need to acquire numerous cattle from different origins, which are certainly subject to different health protocols, it is believed that many of these cattle are resistant to the active principles used on the destination property. This situation is common to both infections and was observed in this study. One particularity regarding dictyocaulosis is that in integrated crop-livestock systems, there is often a lack of trees that could act as shelter and offer thermal comfort to the animals. This lack of shelter during periods of low temperatures favors the occurrence of parasitic pneumonia as exposure to cold is a risk factor for the disease. Regarding the other cases of haemonchosis, these occurred in extensive production systems and were not the result of necropsies but rather those of complementary tests on live animals. The haemonchosis outbreaks previously described in the state were diagnosed only in cases of mortalities (Pupin et al. 2019). The occurrence of haemonchosis may have increased since the deworming of cattle herds used to be carried out at the time of vaccination against foot-and-mouth disease in the state, and with the removal of mandatory vaccination, this practice may be neglected.

Although previously described in Mato Grosso do Sul (Santos et al. 2012), hypothermia occurred in places where the disease did not historically occur. Some of the outbreaks in 2023 are related to cattle transported from the Pantanal region after weaning and introduced into crop-livestock integration

systems. In this situation, low body weight and the absence of trees are predisposing factors for outbreaks (Lemos et al. 2023).

Table 4. Diagnostic suspicions or clinical information from veterinarians in the group that did not result in suspicion or diagnosis by the LAP-UFMS due to lack or scarcity of information, from January 2022 to December 2023.

Diagnosis suspicious/veterinarian's complaint	Frequency
Mortality	11.62% (10/86)
Neurological signs	10.46% (9/86)
Urea poisoning	4.65% (4/86)
Rabies	4.65% (4/86)
Pneumonia	3.48% (3/86)
Polioencephalomalacia	3.48% (3/86)
Breathing difficulty	2.32% (2/86)
Coughing	2.32% (2/86)
Skin lesions	2.32% (2/86)
Botulism	2.32% (2/86)
Blackleg disease	2.32% (2/86)
Abortion	2.32% (2/86)
Diarrhea in calves	2.32% (2/86)
Calves eat dirt and have white diarrhea	2.32% (2/86)
Yellowish diarrhea and calf mortality	1.16% (1/86)
Late-term abortions	1.16% (1/86)
Babesiosis	1.16% (1/86)
Cattle with tremors and in recumbency	1.16% (1/86)
Clostridiosis	1.16% (1/86)

Bovine herpesvirus	1.16% (1/86)
Cypermethrin and chlorpyrifos <i>pour-on</i> poisoning	1.16% (1/86)
Plant poisoning	1.16% (1/86)
Total	66.27% (57/86)



Figures 2–3. Clinical and epidemiological findings of phosphorus deficiency in cattle. 2) Dislocation of the right scapula and lack of support on the floor of the thoracic limb on the corresponding side in cattle with humeral fracture. 3) Broken troughs in a batch with an excessive number of cattle.

Monitoring of outbreaks and underreporting of diseases. In several previously diagnosed diseases, monitoring the evolution of outbreaks has shown that the real number of cases is higher than that recorded when the material is sent to the laboratory or when the first contact is made. This situation was observed mainly in outbreaks of anaplasmosis, rabies, blackleg disease, *Mannheimia haemolytica* pneumonia, and bovine herpesvirus (BoHV) encephalitis. In rabies outbreaks, in addition to underreporting, several cases were reported in feedlots, a situation previously not observed in the state (Ribas et al. 2013, Pupin et al. 2019). Underreporting of rabies has been described previously (Mello et al. 2019). When monitoring BoHV encephalitis outbreaks, in addition to the repetition of outbreaks on the same property, it was possible to observe affected animals aged less than 6 months and more than 48 months, which is considered rare in BoHV-5 infection (Salvador et al. 1998, Gomes et al. 2002, Rissi et al. 2007, Ribas et al. 2013).

Suggestive diagnoses. Among the diseases monitored by the LAP-UFMS team that did not have a conclusive etiological diagnosis are hypocalcemia in pregnant cows, *Microcystis aeruginosa* poisoning, and equine viral encephalomyelitis. The first situation was observed in a Nelore cow which was found lying down with a normal response to visual stimuli, sensitivity in the limbs, decreased mandibular and tongue tone, abdominal breathing with short movements, and congested ocular and vulvar mucous membranes. She was raised on *Brachiaria brizantha* pasture and was not recently calved. No significant macro- or microscopic lesions were observed. However, biochemical examination showed low serum calcium levels. Hypocalcemia in cattle is a disease that typically occurs in peripartum cows, but sporadic cases can occur when the cow is in another physiological stage and consumes pasture with a high oxalate content (Constable et al. 2017). This case shows the importance of measuring serum calcium in cattle that present signs compatible with neuromuscular syndromes, mainly in Mato Grosso do Sul, where other diseases such as botulism can cause similar conditions without macroscopic or histological changes.

The suspected *M. aeruginosa* poisoning, meanwhile, occurred in a batch of 780 steers, in which 35 died in less than 24 h after being introduced into a pasture where there was a dam. In the past, 60 cattle had previously died in the same way on the property. Three cattle were necropsied, one by the

LAP-UFMS team and two by external veterinarians who sent samples for analysis. In all cases, the liver lesions were similar and were characterized by necrosis and marked hemorrhage in the centrilobular regions. The necropsied animal, in addition to the liver injury, had acute tubular nephrosis. Epidemiological characteristics such as the access of all affected cattle to the same water source, deaths concentrated over a short period of time, as well as the histological lesions identified are described in cases of poisoning by *M. aeruginosa*. However, the definitive diagnosis of this poisoning is made by detecting the microcystin toxin in the liver (Cullen & Stalker 2016), which was not performed in the present case.

In relation to the suggestive diagnosis of alphavirus encephalomyelitis in horses, the necropsied animal had a negative result for rabies in direct immunofluorescence (IFD) and immunohistochemistry, presenting mononuclear and neutrophilic inflammation that were more pronounced in the gray matter of the cerebral cortex, thalamus, and cerebellum than in the spinal cord. Such histological lesions are compatible with those caused by alphaviruses, both in terms of inflammatory components and anatomical location (Luethy 2023). However, it was not possible to identify the etiological agent involved in the molecular tests carried out.

Inconclusive diagnoses. Regarding the number of inconclusive diagnoses in necropsies carried out by the LAP-UFMS team (3/63), two were cases of perinatal death or the birth of a weak calf. This is a difficulty that occurs in most VDLs around the world, where the diagnosis rates are typically low and do not appear to have improved even with the development of new diagnostic techniques. Different causes can be involved in the occurrence of these losses, both infectious and non-infectious ones, and there is a need for a well-consolidated investigative triad involving the owner, the veterinarian, and the veterinary pathologist to improve such results (Mee 2020). This was, however, not possible since the cases received for necropsy or the field veterinarian did not characterize the loss in detail or sent the carcass in an advanced state of autolysis.

Regarding the total number of inconclusive diagnoses in this study, the number observed among necropsies carried out by the LAP-UFMS team or by veterinarians external to the LAP-UFMS (16.8%) is significantly lower than that observed in previous studies carried out in the same laboratory, either before the use of WhatsApp, in which 53.79% of necropsies resulted in inconclusive diagnoses (Pupin et al. 2019), or using the tool, in which 21.42% of necropsies resulted in inconclusive diagnoses (Lemos et al. 2023).

Diseases that would not have been diagnosed without using WhatsApp. Among the diseases previously diagnosed at LAP-UFMS, but which, in this study, could only be diagnosed due to the possibility of the laboratory instructing the field veterinarian in real time via application regarding the best diagnostic procedure to be followed, four diseases deserve to be highlighted. Three of them refer to diseases that cause lesions to specific organs or sites, such as dictyocaulosis, eimeriosis, and secondary nutritional hyperparathyroidism in horses. In the first two diseases, the lesions and parasites are located in the lung, whereas eimeriosis also includes the ileum, cecum, and colon, and failure to evaluate these organs during necropsy with the collection and sending of materials for histological examination makes diagnosis impossible (Silva et al. 2005, Martins et al. 2020). In the case of dictyocaulosis, the diagnosis was made by visualizing the parasite specifically in the lung bronchi through photos. In the case of secondary nutritional hyperparathyroidism (fibrous osteodystrophy/"equine swollen face"), there were no significant histological lesions in the organ pieces sent, which did not include bones, and therefore, the characteristic lesions of fibrous osteodystrophy (Riet-Correa 2023) could not be observed. Consequently, the diagnosis was only possible by sending images and videos with clinical signs and necropsy findings (Figure 4). The other disease in this group is babesiosis, whose diagnosis was only possible due to the observation of suggestive clinical and pathological findings through photos and with a positive response to the implemented treatment.

In the situations in which no necropsies were performed by the LAP team or materials were sent for histopathology, four situations were identified: (1) the photos sent were sufficient to make the diagnosis or suspicions; (2) the disease was diagnosed based on visual inspection during visits due to other causes; (3) therapeutic diagnosis - no necropsies were performed due to the positive response to treatment; and (4) it was impossible to collect material due to the lack of a veterinarian at the time of the deaths, the animals were found a long time after the deaths, or deaths in which the owner or veterinarian believes they already know the cause and do not require necropsy. It should be noted that these situations can be combined, for example, when there is a positive response to patient treatment and the patient subsequently dies, so that performing a necropsy is considered unnecessary.

Considering that the majority of disease surveys in Brazil are based on data from pathology laboratories, these diseases would not be recorded using necropsies alone (Lucena et al. 2010, Sprenger et al. 2015, Mello et al. 2017, Rondelli et al. 2017, Pupin et al. 2019, Molossi et al. 2021), and it is important

that LDVs develop systems capable of collecting and systematizing such information. In this group, the occurrences of anaplasmosis, haemonchosis, and multiple mineral deficiency in cattle and copper poisoning in sheep stand out, in which the suspected diagnosis was obtained based on the images sent and the diagnosis confirmed by ancillary laboratory tests and response to treatments. Two cases of hepatogenous photosensitization were observed in adult cows over 24 months old, both diagnosed based on visual inspection of the animals during visits to the property to attend to other health problems. The property's pasture was predominantly composed of *Brachiaria brizantha*, and no other possible causes of hepatogenous photosensitization were identified. Cases of hepatogenous photosensitization due to *Brachiaria* intoxication in cattle are frequent in Mato Grosso do Sul (Souza et al. 2010), but its occurrence is considered uncommon in adult cattle (Faccin et al. 2014). Observation in cases of other diseases shows that cases of hepatogenous photosensitization, especially when attributed to *Brachiaria* poisoning, are underreported. Dewlap edema, which develops seasonally in Mato Grosso do Sul, although it can affect a high number of cattle, does not cause productive losses or deaths. Therefore, this is also an underreported condition when we rely only on diagnoses from pathology laboratories. Another case is polioencephalomalacia, which, although it is a lesion and not a specific disease, is also an underreported problem because when its diagnosis is based on a positive response to treatment, it leads to no deaths and, consequently, no necropsies and notification.



Figure 4. Secondary nutritional hyperparathyroidism in horses. Marked bilateral bulging of the face (fibrous osteodystrophy).

Under-reported occurrences. Among the complaints of field veterinarians who had sent images but did not send samples or animals for necropsy are abortions and neonatal diarrhea. In all these cases, several causes can be associated, and laboratory diagnosis is difficult. In the case of neonatal diarrhea, the number of deaths was lower than that of the animals that recovered, and establishing a precise diagnosis was not considered necessary by the owners. In this case, we also note the association between the behavior of ingesting soil (geophagy) by calves and the occurrence of diarrhea, which is not discussed in the literature. However, nutritional factors play an additional role in neonatal diarrhea, and inadequate nutrition can directly induce diarrhea or can further increase infectious diarrhea through osmosis or dysbiosis (Mol et al. 2022). Furthermore, this behavior is described in cases of mineral deficiencies such as sodium and iron deficiencies (Tokarnia 2010). Another important point regarding this problem is the conclusion by the field veterinarian that the cause of neonatal diarrhea is *Escherichia coli*, based only on the culture test performed on the feces. Such a diagnosis is mistaken since there are non-pathogenic strains of this bacterium in the ruminant microbiota and because it can also grow in culture; in addition, virulence factors can be identified in both diarrheal and normal feces (Tutija et al. 2022). Regarding abortions, three incidents were reported, all with images sent, but none with material sent (Figures 5–6). These data indicate that there was a loss of animals and of service time with the pregnant cow in these occurrences, showing economic losses. However, considering that abortion is a manifestation that can have several causes, including infectious agents, nutritional deficiencies, as well

as genetic, toxic, and physical causes (Antoniassi et al. 2013, Mee. 2023), the establishment of a diagnostic approach that allows addressing all these different causes is fundamental for an assertive etiological diagnosis and the reduction of these losses. In one of the cases, although it was not possible to make a diagnosis regarding the etiology involved in the abortion, malformations such as arthrogryposis and increased skull volume (Figure 5) were identified. In these cases, some suspicions can be raised regarding the cause. Congenital malformations can occur as a result of hereditary genetic factors and/or environmental factors, which can be of infectious origin, when the female is infected by certain viruses, in cattle, mainly the bovine viral diarrhea virus (BVDV), or even nutritional and toxic in nature (Schild 2023).



Figures 5–6. Cases of abortions in cattle without etiological diagnosis. 5 – Bovine fetus with congenital malformations (arthrogryposis and increased cranial volume). 6 – Fetus in an advanced state of autolysis.

In contacts that did not result in diagnoses or suspicions by the LAP-UFMS due to the lack of information, apart from the notifier's complaint, some points in the field veterinarian's approach are noted. These include the high number of incidents in which the sender's suspicion or complaint was a neurological disease, including rabies. These data show the underreporting of suspected cases of this disease, which is a relevant fact since there is an official herbivore rabies control program. However, despite the existence of this program, the underreporting of rabies has been described previously (Mello et al. 2019). Another situation is the number of cases with suspected urea poisoning, many of which had a clinical picture and epidemiology compatible with this poisoning, but none of which had material sent for histopathology. This situation has previously been observed in the LAP-UFMS area of activity (Gimelli et al. 2023).

In numerous contacts where no material was sent, the suspicion was not of a specific disease, and generic terms were used to refer to clinical signs or injuries such as nervous signs, plant poisoning, mortality, coughing, skin lesions, pneumonia, polioencephalomalacia, and tremors. This behavior shows that the veterinarians themselves often do not understand the importance of clinical and epidemiological characterization when making a diagnosis. In this category, the erroneous use of the term “clostridiosis” was also observed, referring to a single etiological agent, whereas there is more than one species of *Clostridium* considered to be the causative agent of diseases in ruminants (Santos et al. 2019).

Diagnostic efficiency using WhatsApp. In addition to previously undiagnosed diseases and underreporting of diseases, this study shows an increase in the number of contacts via WhatsApp compared to a previous study that evaluated the same tool (Lemos et al. 2023). The previous study lasted 23 months, with 45 necropsies carried out by the LAP-UFMS team, 39 materials for histopathology, and 63 contacts without sending materials. In contrast, the present study lasted for 24 months, with 63 necropsies carried out by the LAP, 62 materials for histopathological analysis, and 86 contacts without sending materials. This increase in the number of contacts was not proportional to the increase in the number of veterinarians who had joined the application group, which was greater than 100%. Furthermore, the number of contacts that did not result in diagnoses due to samples or information not being sent was higher than that of animals sent for necropsy or samples for histopathology, individually, which demonstrates the need for improvements in communication via WhatsApp to increase the participation of veterinarians working in the diagnosis of diseases.

CONCLUSION

The use of WhatsApp facilitated communication and promoted different forms of contact between field veterinarians and the veterinary diagnostic laboratory, which increased the number of conclusive diagnoses and allowed the identification of diseases not previously diagnosed in Mato Grosso do Sul, diseases previously diagnosed but which occurred in different production systems, and underreported diseases. It also allows the continuous monitoring of outbreaks, which allowed underestimating the number of disease occurrences. Furthermore, it was possible to identify the use of mistaken diagnostic approaches and concepts by field veterinarians as well as the occurrence of health problems with challenging diagnoses, such as abortions, perinatal deaths, and deaths by neonatal diarrhea.

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Conflict of interest statement. - The authors declare that there are no conflicts of interest.

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CAPÍTULO 5 – Atividades complementares

4.1 Capítulo do Boletim anual do Laboratório de Anatomia Patológica da Universidade Federal de Mato Grosso do Sul

A utilização do WhatsApp® para identificação de doenças não diagnosticadas previamente e subnotificadas de ruminantes e equinos em Mato Grosso do Sul

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Figura1. Capítulo do Boletim anual do Laboratório de Anatomia Patológica da Universidade Federal de Mato Grosso do Sul

Neste capítulo do Boletim Anual do Laboratório de Anatomia Patológica da Universidade Federal de Mato Grosso do Sul, foi abordado sobre como o whatsapp foi uma ferramenta que ajudou a melhorar a eficiência dos diagnósticos, identificando doenças que antes não eram diagnosticadas. A equipe reuniu neste boletim todos os diagnósticos realizados em animais de produção durante o ano de 2023, buscando contribuir de maneira substancial para a compreensão e para o desenvolvimento de estratégias de tratamento mais eficazes.

4.2 Notas técnicas

O objetivo principal é fornecer informações técnicas atualizadas e relevantes aos veterinários que atuam em campo no estado de Mato Grosso do Sul, Brasil, e em países vizinhos como Paraguai e Bolívia. Essas notas técnicas são desenvolvidas diretamente a partir das demandas identificadas pelos profissionais que lidam diariamente com diagnósticos e controle de doenças em animais de produção.

Em termos práticos, as notas técnicas podem oferecer suporte rápido e direto aos profissionais de campo, capacitando-os a tomar decisões mais informadas e assertivas no manejo de saúde animal. Ao melhorar a eficiência dos laboratórios de diagnóstico e a comunicação entre os veterinários, esperamos contribuir significativamente para a sanidade animal e para a segurança alimentar na região.

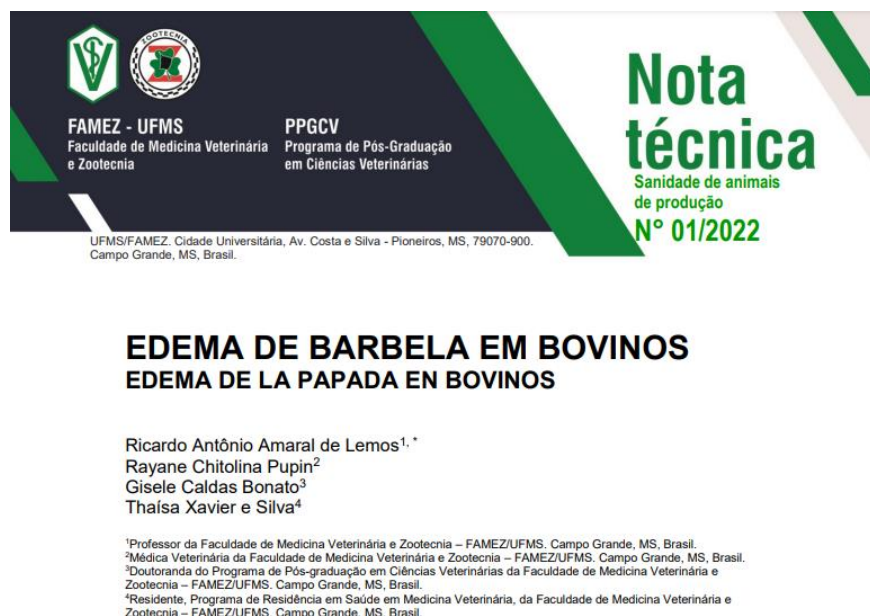


Figura 2. Nota técnica N° 01/2022 – EDEMA DE BARBELA EM BOVINOS

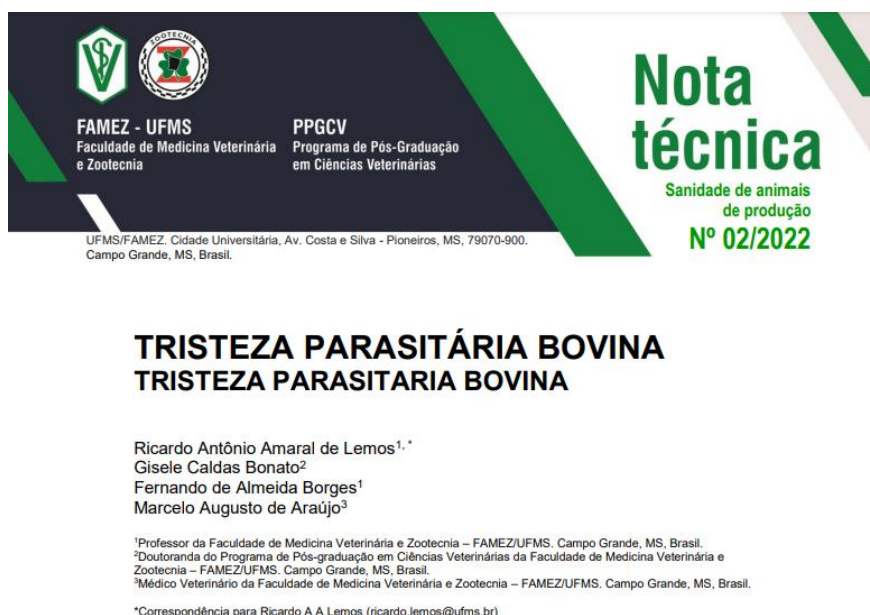


Figura 3. Nota técnica N° 02/2022 – TRISTEZA PARASITÁRIA BOVINA

CONSIDERAÇÕES FINAIS

O uso do Whatsapp® como ferramenta ajudou a melhorar significativamente a eficiência dos diagnósticos e a comunicação entre o veterinário de campo e o LAP-UFMS, proporcionando um aumento nos diagnósticos conclusivos em relação ao ano anterior, possibilitou a identificação de doenças anteriormente não diagnosticadas na região, permitiu reconhecer doenças em diferentes sistemas de produção animal, facilitou o monitoramento de surtos e a rápida comunicação de novos casos, evitando subnotificações, identificou práticas diagnósticas equivocadas possibilitando correções e melhorias nos métodos utilizados e auxiliou na investigação de problemas sanitários desafiadores como abortos, mortes perinatais e mortes por diarreia. Os materiais obtidos através da metodologia implementada são uma importante fonte para o laboratório e podem ser transformados em publicações como artigos científicos, notas técnicas e boletins, disseminando os resultados e contribuindo com o avanço do conhecimento da comunidade científica e técnica.

IMPACTO ECONÔMICO, SOCIAL, TECNOLÓGICO E/OU INOVAÇÃO

As estratégias propostas neste estudo foram eficazes em melhorar a eficiência e a comunicação do LAP com os veterinários e vice-versa. O impacto econômico gerado foi a agilidade nos processos. Isso reduziu custos operacionais, aumentou a produtividade e diminuiu o tempo de resposta aos requisitantes. O impacto social gerado foi a melhor comunicação e satisfação do usuário do serviço do laboratório, garantindo um suporte mais personalizado e eficiente. Os materiais didáticos produzidos servem para educação continuada para os veterinários parceiros, isso ajuda a melhorar a qualidade do serviço prestado e aumentar a conscientização sobre sanidade animal nesse meio profissional. Quanto ao impacto tecnológico, o uso do Whatsapp® permitiu o agendamento de necropsias, comunicação de resultados e acesso facilitado à informações, isso facilitou o fluxo de trabalho. A inovação foi usar uma ferramenta de mídia social para diagnóstico de forma padronizada e sistematizada. A implementação do Whatsapp® funcionou como um sistema robusto de resposta aos veterinários, gerando dados passíveis

1868 de serem utilizados para identificar áreas de melhoria e oportunidades para
1869 inovação.